

Latens



Technical Writer (TW-10-08)

Closing date: Friday 6th August 2010

Latens develops Conditional Access Software which protects the content of Pay TV operators and has customers all around the world. Latens is also the developer of middleware software which allows operators to offer their customers features such as catch up TV, pause and rewind live TV, interactive services and more.

Latens success has led to it being the winner of a number of awards including The Queens Award for Enterprise, Deloitte Fast 500 technology award for the EMEA region, Belfast Telegraph team of the year award.

The company is looking for a Technical Writer to join our operations in our Belfast HQ.

The role

The successful candidate will deliver technical documentation for customers, partners and employees based around developing an in-depth understanding of Latens products and solutions. The role will involve working closely with all internal job functions to produce documents and update existing documentation, hold document reviews and set out best practices to ensure that documents produced are of a high standard across the organisation.

Training will be provided in Latens products, technologies and other required skills as identified for the successful candidate.

Attributes required:

- A third level qualification.
- Approximately three years experience writing technical material in a software environment.
- Advanced knowledge of Microsoft Word and/or Adobe Framemaker
- Experience producing on-line and context sensitive help with Adobe Robohelp
- Experience with vector graphics software (preferably Inkscape/GIMP)
- Experience with Linux
- Ability to articulate complex technical concepts
- Initiative, analytical skills and drive when faced with challenging tasks
- Good organisational and time management skills and attention to detail
- Ability to work as part of a team as well as on individual tasks when necessary
- Ability to work with a wide range of technical and non-technical people

Attributes Preferred (*not essential*)

- Experience with Open Office
- Experience creating demos using Adobe Captivate
- Experience using Adobe Acrobat



- Previous experience in the broadcast industry
- Knowledge of XML-based documentation
- Experience of ISO 9001 documentation requirements

Latens offers a competitive salary and a range of additional benefits. A variety of flexible working options would be considered for this role.

Application Procedure - Please submit your CV to jobs@latens.com stating clearly the vacancy title and code in the subject heading.

Please state where you heard about the vacancy i.e. Latens website, www.nijobs.com, word of mouth, Latens Employee (please state employee's name).